











H2H Network **Support services for the earthquake response**

H2H Member	Country	Category	Programme description	Contact
	Syria	Logistics and programme support	<p>Supporting earthquake affected healthcare facilities in northwest Syria by repairing medical equipment locally. Assisting healthcare and technical staff in the maintenance of medical devices to ensure their functionality.</p> <p>Services:</p> <ul style="list-style-type: none"> • Repair of medical devices in local healthcare facilities • Training healthcare staff on how to effectively use medical equipment • Guidance for technical staff at local healthcare facilities on how to diagnose issues and correctly maintain medical devices 	<p>Emad Nasher, Program Director for Türkiye & Syria emad.nasher@fieldready.org</p>
  	Türkiye and Syria	Community engagement and accountability	<p>Providing contextual data on information, communication and dialogue. Improving responders' ability to include affected people in decision making, engage with all stakeholders in planning, identification and mitigation of risk, and supporting communication infrastructure recovery.</p> <p>Services:</p> <ul style="list-style-type: none"> • Development of a communication and engagement ecosystem mapping and analysis, including channels, preferences, change and demographic and language • Guidance and tools available in local languages to support effective two-way communications with communities; • Social media monitoring to understand perceptions around the aid response in Türkiye and Syria, supporting the development of communication in response to community feedback 	<p>CDAC Network: Rosie Jackson, Director of Policy, rosie.jackson@cdacnetwork.org</p> <p>CLEAR Global: Alyssa Boularès, Head of International Programs, alyssa.boulares@clearglobal.org</p> <p>Insecurity Insight: Christina Wille, Director Christina.Wille@insecurityinsight.org</p>
	Syria	Community engagement and accountability	<p>Enhancing data and information sharing among Syrian actors, including Syrian diaspora organizations and national NGOs, as well as between local and international humanitarian actors. Enhancing knowledge by documenting the role of diaspora in the response and the DEMAC coordination model through an after-action and real-time review.</p>	<p>Béatrice Mauconduit, DEMAC Coordinator, beatrice.mauconduit@drc.ngo</p>

			Services: <ul style="list-style-type: none"> • Situation reports on the coordinated humanitarian response for the Syrian diaspora organizations, national NGOs, and international humanitarian actors • Establishment of an information management platform within the Syrian NGO Alliance • After action and real time review report to inform discussions on how diaspora-led responses are facilitated • Learning events to present the findings to relevant humanitarian actors as well as review and follow-up on the action plan with the Syrian NGO Alliance 	
	Türkiye	Community engagement and accountability	<p>Completion of a scoping mission to embed perception work in the response processes from an early stage and design a long-term mixed-methods perceptions tracking approach. Conducting qualitative research to inform the response with the views of affected people and frontline workers.</p> <p>Services:</p> <ul style="list-style-type: none"> • Information to humanitarian actors about community engagement strategies, particularly across non-traditional coordination structures and gaps • Production of bulletin snapshots for humanitarian responders and policymakers addressing themes such as trust, access, information and participation, aid relevance and fairness, and collaboration between national and international actors • Facilitation of dialogue sessions with community members, national and international humanitarian responders to ensure that recommendations are locally owned and sustainable • Dissemination and discussion of findings and recommendations in country and globally through interactive workshops and bilateral discussions with humanitarian responders, policymakers and donors 	Finn Blair , Analyst finn@groundtruthsolutions.org
The New Humanitarian	Syria	Community engagement and accountability	Informing short and long term response measures to communicate the needs of affected communities by sharing their stories and amplifying their voices.	Jijo Vadukoot , External Relations Officer, jijo@thenewhumanitarian.org

			Services: <ul style="list-style-type: none"> • Production of journalism providing an accurate picture of the situation on the ground informing decision-makers and practitioners working on the humanitarian response in Syria about aid requirements, delivery and its impact on vulnerable populations • Dissemination of journalism to reach wider audiences and promote knowledge sharing between local and international responders • Collaboration with local journalists to amplify the voices of vulnerable and marginalized groups, ensuring that they are prioritized in the humanitarian response 	
	Türkiye	Quality and professionalization	<p>Supporting the operational post-earthquake response in Türkiye to deliver aid that meets quality and accountability standards in line with the Core Humanitarian Standards (CHS)</p> <p>Services:</p> <ul style="list-style-type: none"> • Development of a CHS in emergency resource pack, providing advices and examples on operationalizing the CHS in post-emergency responses • Training activities, tailored to the Türkiye context, and remote desktop support for the operationalization of the CHS, targeting primarily CHS Alliance members and their partner organizations in an effort to reach Civil Society Organisations (CSOs) • Advocacy on Quality and Accountability and Protection from Sexual Exploitation and abuse • Coordination with other services provides to ensure complementarity, particularly on AAP 	<p>Geneviève Cyvoct, Training Lead, gcyvoct@chsalliance.org</p>
	Syria	Quality and professionalization	<p>Empowering engineers to provide safe, effective and suitable support to the humanitarian response in northwest Syria, as well as strengthening locally led training initiatives and on-ground engineering training capacity.</p> <p>Services:</p>	<p>Katie Bitten, Programmes Manager, katie.bitten@redr.org.uk</p> <p>Mohammed Bashein, Emergency Response Coordinator, mohammed.bashein@redr.org.uk</p>

		<ul style="list-style-type: none">• Providing engineers in northwest Syria access to quality, accessible, and needs based learning materials, consisting of multiple training modules in Arabic• Providing coaching and remote support to engineers on the ground, giving them access to specialized technical support from a pool of international experts• Producing a publicly available evaluation report for the role of engineering capacity in the earthquake response for future learning• Delivering Training of Trainers (ToT) to engineers in northwest Syria who will receive HPASS certification; the trained engineers will facilitate training and support to engineers on-ground• Engineer trainers have access to quality, translated, locally-led learning materials adapted to online modules and face-to-face teaching	
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